May 2022

SoftwareReviews
POWERED BY
INFO~TECH
RESEARCH GROUP

DATA QUADRANT REPORT

Enterprise Resource Planning - Midmarket

765
Reviews

22
Products Included

Table of Contents

Data Quadrant 6

Category Overview 7

Vendor Capability Summary 9

Vendor Capabilities 13

Product Feature Summary 25

Product Features 31

How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Enterprise Resource Planning - Midmarket market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

© 2022 SoftwareReviews.com. All rights reserved.

Software Directory

ENTERPRISE RESOURCE PLANNING - MIDMARKET SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Enterprise Resource Planning - Midmarket Software

- 24SevenOffice ERP
- 3i Orion ERP
- abasERP Core Package
- AccessIG PRO-III
- ACERO
- Acumatica Cloud ERP
- AddonSoftware
- AFS ERP
- AIM Vision ERP
- Aplicor3C ERP
- Apollo ERP
- Apprise ERP
- Aptean ERP
- BizAutomation.com ERP
- Bizowie ERP
- B&L Odyssey ERP
- BST10
- Carillon ERP
- CGI ERP Solutions
- CGS BlueCherry ERP
- CREST ERP
- CSB ERP Application
- Datacor ERP Solutions
- DataModes ERP
- Datev ERP System
- DeFacto ERP
- Deltek Costpoint
- Deltek Maconomy
- Deltek Vantagepoint
- D+H Bank Core
- ebizframe ERP
- ECiM1 ERP
- EFI ERP Solutions
- Epicor Kinetic
- Epicor Prophet 21 Cloud ERP
- Everest ERP

Software Directory

ENTERPRISE RESOURCE PLANNING - MIDMARKET SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Enterprise Resource Planning - Midmarket Software

- Evo ERP
- Exact ERP Solutions
- Exel Computer Systems EFACS E/8
- FinancialForce ERP Cloud
- Focus i
- Fusion Software ERP
- GDS ProfitTool
- Global Shop Solutions ERP Software
- HansaWorld Standard ERP
- Harris Data ERP Applications
- IFS Enterprise Resource Planning
- InfoPower fxDBO
- Infor Addage
- Infor LN
- Infor M3
- Infor SyteLine
- INTEGRA E-Business
- IntegrateIT ERP123
- Iptor ERP (Formerly IBS)
- IQMS EnterpriseIQ
- JAMIS Prime ERP
- Jeeves ERP
- JOMAR ERP & Enterprise Mobility
- Kenandy Cloud ERP Platform
- Metasystems Accelerated ERP
- MIE Trak Pro
- Millennium III (M3)
- Minotaur ERP
- NGC ERP
- Odoo
- OmegaCube ERP
- OpenPro ERP
- Open Systems Traverse
- Oracle NetSuite ERP
- PayTraq ERP
- Pentagon 2000SQL ERP

Software Directory

ENTERPRISE RESOURCE PLANNING - MIDMARKET SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Enterprise Resource Planning - Midmarket Software

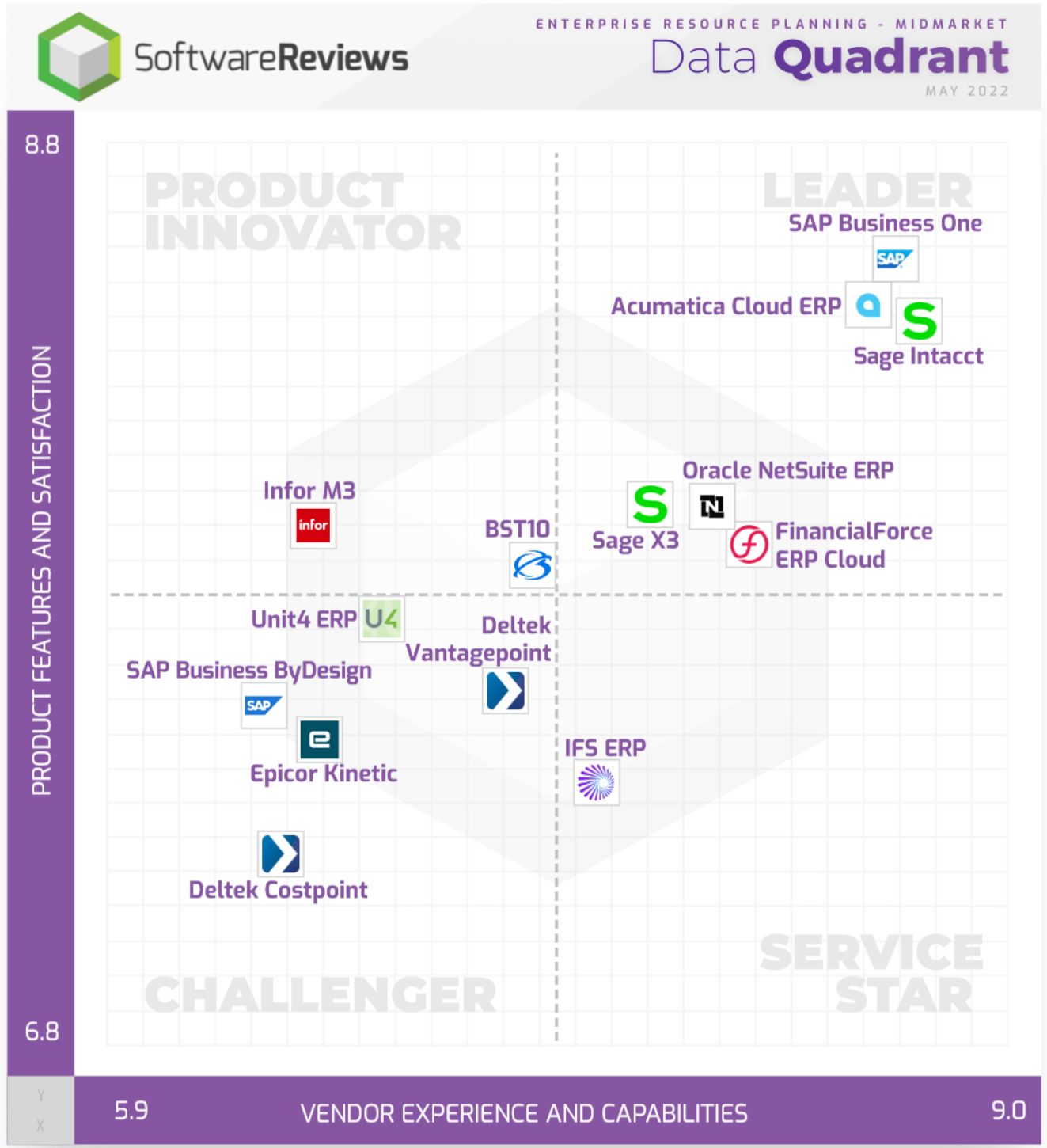
- Plex Smart Manufacturing Platform
- PolyPM ERP
- Priority ERP
- ProcessPro
- PSI ERP
- QAD Cloud ERP
- Rootstock Cloud ERP
- Sage Intacct
- Sage X3
- SAP Business ByDesign
- SAP Business One
- SouthWare ERP Accounting Software
- Striven
- STYLEman ERP
- SynergyERP
- SYSPRO ERP
- The ADaM System
- The Decision Builder
- TrueERP
- TYASuite Cloud ERP Software
- Tyler Technologies Munis ERP
- Unanet AE
- Unit4 ERP
- VersAccount Cloud ERP
- Visibility.net ERP Software
- CGS Visual ERP.net
- WinMAGI
- WorkWise ERP Application Suite
- Xantel AMAPS+PLUS
- Xperia Comprehensiv Enterprise System
- XTuple ERP
- Yonyou ERP

SoftwareReviews

POWERED BY INFO~TECH RESEARCH GROUP

SOFTWARE REVIEWS Data Quadrant

Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



ENTERPRISE RESOURCE PLANNING - MIDMARKET

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

SoftwareReviews POWERED BY INFO~TECH RESEARCH GROUP

Category Overview

This page provides a high level summary of product performance within the Enterprise Resource Planning - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	SAP Business One	8.6/10	+91	-- NEGATIVE / 92% POSITIVE	82%	83%	88%	28
	Sage Intacct	8.6/10	+93	2% NEGATIVE / 95% POSITIVE	82%	83%	86%	34
	Acumatica Cloud ERP	8.6/10	+88	2% NEGATIVE / 90% POSITIVE	84%	85%	85%	82
	FinancialForce ERP Cloud	8.0/10	+86	4% NEGATIVE / 90% POSITIVE	76%	77%	80%	32
	Oracle NetSuite ERP	8.0/10	+82	5% NEGATIVE / 87% POSITIVE	77%	78%	81%	77
	Sage X3	7.8/10	+80	5% NEGATIVE / 85% POSITIVE	74%	77%	82%	70
7	BST10	7.5/10	+73	6% NEGATIVE / 79% POSITIVE	72%	71%	85%	29
8	IFS ERP	7.4/10	+77	3% NEGATIVE / 80% POSITIVE	73%	71%	73%	49
9	Deltek Vantagepoint	7.3/10	+74	6% NEGATIVE / 80% POSITIVE	69%	73%	76%	54
10	Unit4 ERP	7.2/10	+63	10% NEGATIVE / 73% POSITIVE	70%	73%	80%	56
AVERAGE SCORES		**7.6/10**	**+74**	7% NEGATIVE / 80% POSITIVE	**74%**	**75%**	**80%**	**46**

SoftwareReviews POWERED BY INFO~TECH RESEARCH GROUP

Category Overview

This page provides a high level summary of product performance within the Enterprise Resource Planning - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	Infor M3	7.1/10	+57	10% NEGATIVE / 67% POSITIVE	71%	78%	80%	22
12	Epicor Kinetic	6.9/10	+58	14% NEGATIVE / 72% POSITIVE	70%	71%	75%	53
13	SAP Business ByDesign	6.8/10	+53	13% NEGATIVE / 66% POSITIVE	71%	69%	79%	31
14	Deltek Costpoint	6.6/10	+57	11% NEGATIVE / 68% POSITIVE	68%	67%	74%	29
AVERAGE SCORES		**7.6/10**	**+74**	7% NEGATIVE / 80% POSITIVE	**74%**	**75%**	**80%**	**46**
	PRODUCTS WITH INSUFFICIENT DATA							
--	Odoo	8.6/10	+96	-- NEGATIVE / 96% POSITIVE	80%	81%	87%	18
--	Rootstock Cloud ERP	7.8/10	+75	4% NEGATIVE / 79% POSITIVE	81%	80%	77%	18
--	Deltek Maconomy	7.5/10	+85	4% NEGATIVE / 89% POSITIVE	68%	72%	76%	18
--	Aptean ERP	8.1/10	+75	6% NEGATIVE / 81% POSITIVE	85%	84%	81%	16
--	Tyler Technologies Munis ERP	8.1/10	+79	4% NEGATIVE / 83% POSITIVE	80%	83%	84%	16
--	Infor LN	8.0/10	+83	3% NEGATIVE / 86% POSITIVE	76%	76%	86%	16

Category Overview

This page provides a high level summary of product performance within the Enterprise Resource Planning - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	PRODUCTS WITH INSUFFICIENT DATA							
--	Infor SyteLine	7.7/10	+76	3% NEGATIVE / 79% POSITIVE	73%	79%	82%	12
--	Unanet AE	8.5/10	+96	-- NEGATIVE / 96% POSITIVE	78%	76%	89%	5

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Acumatica Cloud ERP	85%	86%	83%	84%	85%	85%	84%	87%	86%	81%	83%	86%
SAP Business One	82%	85%	87%	88%	81%	85%	83%	83%	76%	76%	82%	77%
Sage Intacct	82%	79%	81%	82%	79%	80%	86%	84%	81%	84%	79%	82%
Oracle NetSuite ERP	77%	77%	77%	79%	77%	79%	77%	77%	77%	77%	75%	75%
FinancialForce ERP Cloud	76%	75%	77%	79%	77%	75%	73%	81%	76%	75%	73%	75%
Sage X3	74%	76%	78%	76%	72%	77%	70%	73%	75%	73%	71%	75%
IFS Enterprise Resource Planning	73%	71%	74%	74%	72%	78%	75%	71%	70%	72%	71%	74%
BST10	72%	71%	74%	71%	69%	69%	85%	69%	83%	52%	75%	75%
SAP Business ByDesign	71%	74%	73%	68%	65%	69%	68%	70%	84%	75%	66%	73%
Infor M3	70%	71%	74%	78%	76%	67%	59%	78%	72%	67%	70%	60%
CATEGORY AVERAGE	74%	75%	76%	76%	73%	74%	74%	75%	76%	72%	72%	74%

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Unit4 ERP	70%	72%	74%	69%	64%	67%	67%	74%	71%	73%	69%	72%
Epicor Kinetic	70%	72%	74%	68%	70%	72%	64%	71%	69%	77%	64%	70%
Deltek Vantagepoint	70%	74%	71%	71%	68%	63%	72%	70%	73%	66%	63%	74%
Deltek Costpoint	68%	70%	70%	73%	67%	64%	66%	69%	66%	65%	68%	72%
CATEGORY AVERAGE	74%	75%	76%	76%	73%	74%	74%	75%	76%	72%	72%	74%

PRODUCTS WITH INSUFFICIENT DATA												
Rootstock Cloud ERP	81%	78%	80%	80%	83%	82%	83%	90%	78%	77%	86%	78%
Odoo	81%	83%	82%	81%	79%	80%	72%	87%	76%	81%	86%	80%
Deltek Maconomy	68%	75%	62%	68%	76%	62%	70%	73%	68%	70%	67%	59%
Aptean ERP	86%	86%	83%	87%	82%	89%	83%	82%	89%	88%	82%	89%
Tyler Technologies Munis ERP	80%	86%	83%	86%	74%	83%	72%	81%	85%	76%	79%	79%
Infor LN	76%	78%	81%	76%	73%	71%	76%	77%	77%	83%	71%	75%

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
CATEGORY AVERAGE	**74%**	**75%**	**76%**	**76%**	**73%**	**74%**	**74%**	**75%**	**76%**	**72%**	**72%**	**74%**
PRODUCTS WITH INSUFFICIENT DATA												
Infor SyteLine	**74%**	74%	75%	79%	70%	75%	81%	67%	77%	71%	72%	69%
Unanet AE	**78%**	81%	81%	75%	78%	71%	84%	81%	75%	69%	81%	81%

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Enterprise Resource Planning - Midmarket software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	52%
Highly Satisfies	40%
Almost Satisfies	8%
Disappoints	--

86% Business Value Created

2	SAP Business One	85%	28 REVIEWS
3	Sage Intacct	79%	34 REVIEWS
4	Oracle NetSuite ERP	77%	77 REVIEWS
5	Sage X3	76%	70 REVIEWS
6	FinancialForce ERP Cloud	75%	32 REVIEWS
7	SAP Business ByDesign	74%	31 REVIEWS
8	Deltek Vantagepoint	74%	54 REVIEWS
9	Epicor Kinetic	72%	53 REVIEWS
10	Unit4 ERP	72%	56 REVIEWS
11	IFS Enterprise Resource Planning	71%	49 REVIEWS
12	BST10	71%	29 REVIEWS
13	Infor M3	71%	22 REVIEWS
14	Deltek Costpoint	70%	29 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	83%	18 REVIEWS
--	Rootstock Cloud ERP	78%	18 REVIEWS
--	Deltek Maconomy	75%	18 REVIEWS
--	Tyler Technologies Munis ERP	86%	16 REVIEWS
--	Aptean ERP	86%	16 REVIEWS
--	Infor LN	78%	16 REVIEWS
--	Infor SyteLine	74%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

SoftwareReviews POWERED BY INFO~TECH RESEARCH GROUP

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

SAP Business One

SAP BUSINESS ONE

TOP PRODUCT

Delights	57%
Highly Satisfies	36%
Almost Satisfies	7%
Disappoints	--

87% Breadth of Features

2	Acumatica Cloud ERP	83%	82 REVIEWS
3	Sage Intacct	81%	34 REVIEWS
4	Sage X3	78%	70 REVIEWS
5	Oracle NetSuite ERP	77%	77 REVIEWS
6	FinancialForce ERP Cloud	77%	32 REVIEWS
7	Epicor Kinetic	74%	53 REVIEWS
8	BST10	74%	29 REVIEWS
9	Unit4 ERP	74%	56 REVIEWS
10	IFS Enterprise Resource Planning	74%	49 REVIEWS
11	Infor M3	74%	22 REVIEWS
12	SAP Business ByDesign	73%	31 REVIEWS
13	Deltek Vantagepoint	71%	54 REVIEWS
14	Deltek Costpoint	70%	29 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	82%	18 REVIEWS
--	Rootstock Cloud ERP	80%	18 REVIEWS
--	Deltek Maconomy	62%	18 REVIEWS
--	Aptean ERP	83%	16 REVIEWS
--	Tyler Technologies Munis ERP	83%	16 REVIEWS
--	Infor LN	81%	16 REVIEWS
--	Infor SyteLine	75%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

SAP Business One

SAP BUSINESS ONE
TOP PRODUCT

Delights	58%
Highly Satisfies	36%
Almost Satisfies	5%
Disappoints	--

88% Quality of Features

2	Acumatica Cloud ERP	84%	82 REVIEWS
3	Sage Intacct	82%	34 REVIEWS
4	FinancialForce ERP Cloud	79%	32 REVIEWS
5	Oracle NetSuite ERP	79%	77 REVIEWS
6	Infor M3	78%	22 REVIEWS
7	Sage X3	76%	70 REVIEWS
8	IFS Enterprise Resource Planning	74%	49 REVIEWS
9	Deltek Costpoint	73%	29 REVIEWS
10	Deltek Vantagepoint	71%	54 REVIEWS
11	BST10	71%	29 REVIEWS
12	Unit4 ERP	69%	56 REVIEWS
13	SAP Business ByDesign	68%	31 REVIEWS
14	Epicor Kinetic	68%	53 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	81%	18 REVIEWS
--	Rootstock Cloud ERP	80%	18 REVIEWS
--	Deltek Maconomy	68%	18 REVIEWS
--	Aptean ERP	87%	16 REVIEWS
--	Tyler Technologies Munis ERP	86%	16 REVIEWS
--	Infor LN	76%	16 REVIEWS
--	Infor SyteLine	79%	12 REVIEWS
--	Unanet AE	75%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	55%
Highly Satisfies	32%
Almost Satisfies	14%
Disappoints	--

85% Product Strategy and Rate of Improvement

2	SAP Business One	81%	28 REVIEWS
3	Sage Intacct	79%	34 REVIEWS
4	Oracle NetSuite ERP	77%	77 REVIEWS
5	FinancialForce ERP Cloud	77%	32 REVIEWS
6	Infor M3	76%	22 REVIEWS
7	IFS Enterprise Resource Planning	72%	49 REVIEWS
8	Sage X3	72%	70 REVIEWS
9	Epicor Kinetic	70%	53 REVIEWS
10	BST10	69%	29 REVIEWS
11	Deltek Vantagepoint	68%	54 REVIEWS
12	Deltek Costpoint	67%	29 REVIEWS
13	SAP Business ByDesign	65%	31 REVIEWS
14	Unit4 ERP	64%	56 REVIEWS
	CATEGORY AVERAGE	73%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	83%	18 REVIEWS
--	Odoo	79%	18 REVIEWS
--	Deltek Maconomy	76%	18 REVIEWS
--	Aptean ERP	82%	16 REVIEWS
--	Tyler Technologies Munis ERP	74%	16 REVIEWS
--	Infor LN	73%	16 REVIEWS
--	Infor SyteLine	70%	12 REVIEWS
--	Unanet AE	78%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

SAP Business One

SAP BUSINESS ONE

TOP PRODUCT

Delights	53%
Highly Satisfies	33%
Almost Satisfies	14%
Disappoints	--

85% Usability And Intuitiveness

2	Acumatica Cloud ERP	85%	82 REVIEWS
3	Sage Intacct	80%	34 REVIEWS
4	Oracle NetSuite ERP	79%	77 REVIEWS
5	IFS Enterprise Resource Planning	78%	49 REVIEWS
6	Sage X3	77%	70 REVIEWS
7	FinancialForce ERP Cloud	75%	32 REVIEWS
8	Epicor Kinetic	72%	53 REVIEWS
9	BST10	69%	29 REVIEWS
10	SAP Business ByDesign	69%	31 REVIEWS
11	Infor M3	67%	22 REVIEWS
12	Unit4 ERP	67%	56 REVIEWS
13	Deltek Costpoint	64%	29 REVIEWS
14	Deltek Vantagepoint	63%	54 REVIEWS
	CATEGORY AVERAGE	74%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	82%	18 REVIEWS
--	Odoo	80%	18 REVIEWS
--	Deltek Maconomy	62%	18 REVIEWS
--	Aptean ERP	89%	16 REVIEWS
--	Tyler Technologies Munis ERP	83%	16 REVIEWS
--	Infor LN	71%	16 REVIEWS
--	Infor SyteLine	75%	12 REVIEWS
--	Unanet AE	71%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

SAGE INTACCT
TOP PRODUCT

Delights	48%
Highly Satisfies	48%
Almost Satisfies	4%
Disappoints	--

86% Vendor Support

2	BST10	85%	29 REVIEWS
3	Acumatica Cloud ERP	84%	82 REVIEWS
4	SAP Business One	83%	28 REVIEWS
5	Oracle NetSuite ERP	77%	77 REVIEWS
6	IFS Enterprise Resource Planning	75%	49 REVIEWS
7	FinancialForce ERP Cloud	73%	32 REVIEWS
8	Deltek Vantagepoint	72%	54 REVIEWS
9	Sage X3	70%	70 REVIEWS
10	SAP Business ByDesign	68%	31 REVIEWS
11	Unit4 ERP	67%	56 REVIEWS
12	Deltek Costpoint	66%	29 REVIEWS
13	Epicor Kinetic	64%	53 REVIEWS
14	Infor M3	59%	22 REVIEWS
	CATEGORY AVERAGE	74%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	83%	18 REVIEWS
--	Odoo	72%	18 REVIEWS
--	Deltek Maconomy	70%	18 REVIEWS
--	Aptean ERP	83%	16 REVIEWS
--	Infor LN	76%	16 REVIEWS
--	Tyler Technologies Munis ERP	72%	16 REVIEWS
--	Infor SyteLine	81%	12 REVIEWS
--	Unanet AE	84%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	60%
Highly Satisfies	31%
Almost Satisfies	9%
Disappoints	1%

87% Ease of Data Integration

2	Sage Intacct	84%	34 REVIEWS
3	SAP Business One	83%	28 REVIEWS
4	FinancialForce ERP Cloud	81%	32 REVIEWS
5	Infor M3	78%	22 REVIEWS
6	Oracle NetSuite ERP	77%	77 REVIEWS
7	Unit4 ERP	74%	56 REVIEWS
8	Sage X3	73%	70 REVIEWS
9	IFS Enterprise Resource Planning	71%	49 REVIEWS
10	Epicor Kinetic	71%	53 REVIEWS
11	Deltek Vantagepoint	70%	54 REVIEWS
12	SAP Business ByDesign	70%	31 REVIEWS
13	Deltek Costpoint	69%	29 REVIEWS
14	BST10	69%	29 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	90%	18 REVIEWS
--	Odoo	87%	18 REVIEWS
--	Deltek Maconomy	73%	18 REVIEWS
--	Aptean ERP	82%	16 REVIEWS
--	Tyler Technologies Munis ERP	81%	16 REVIEWS
--	Infor LN	77%	16 REVIEWS
--	Infor SyteLine	67%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	52%
Highly Satisfies	40%
Almost Satisfies	8%
Disappoints	--

86% Ease of Administration

2	SAP Business ByDesign	84%	31 REVIEWS
3	BST10	83%	29 REVIEWS
4	Sage Intacct	81%	34 REVIEWS
5	Oracle NetSuite ERP	77%	77 REVIEWS
6	FinancialForce ERP Cloud	76%	32 REVIEWS
7	SAP Business One	76%	28 REVIEWS
8	Sage X3	75%	70 REVIEWS
9	Deltek Vantagepoint	73%	54 REVIEWS
10	Infor M3	72%	22 REVIEWS
11	Unit4 ERP	71%	56 REVIEWS
12	IFS Enterprise Resource Planning	70%	49 REVIEWS
13	Epicor Kinetic	69%	53 REVIEWS
14	Deltek Costpoint	66%	29 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	78%	18 REVIEWS
--	Odoo	76%	18 REVIEWS
--	Deltek Maconomy	68%	18 REVIEWS
--	Aptean ERP	89%	16 REVIEWS
--	Tyler Technologies Munis ERP	85%	16 REVIEWS
--	Infor LN	77%	16 REVIEWS
--	Infor SyteLine	77%	12 REVIEWS
--	Unanet AE	75%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

SAGE INTACCT
TOP PRODUCT

Delights	43%
Highly Satisfies	48%
Almost Satisfies	8%
Disappoints	--

84% Ease of Customization

2	Acumatica Cloud ERP	81%	82 REVIEWS
3	Oracle NetSuite ERP	77%	77 REVIEWS
4	Epicor Kinetic	77%	53 REVIEWS
5	SAP Business One	76%	28 REVIEWS
6	FinancialForce ERP Cloud	75%	32 REVIEWS
7	SAP Business ByDesign	75%	31 REVIEWS
8	Sage X3	73%	70 REVIEWS
9	Unit4 ERP	73%	56 REVIEWS
10	IFS Enterprise Resource Planning	72%	49 REVIEWS
11	Infor M3	67%	22 REVIEWS
12	Deltek Vantagepoint	66%	54 REVIEWS
13	Deltek Costpoint	65%	29 REVIEWS
14	BST10	52%	29 REVIEWS
	CATEGORY AVERAGE	72%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	81%	18 REVIEWS
--	Rootstock Cloud ERP	77%	18 REVIEWS
--	Deltek Maconomy	70%	18 REVIEWS
--	Aptean ERP	88%	16 REVIEWS
--	Infor LN	83%	16 REVIEWS
--	Tyler Technologies Munis ERP	76%	16 REVIEWS
--	Infor SyteLine	71%	12 REVIEWS
--	Unanet AE	69%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	53%
Highly Satisfies	29%
Almost Satisfies	17%
Disappoints	1%

83% Availability and Quality of Training

2	SAP Business One	82%	28 REVIEWS
3	Sage Intacct	79%	34 REVIEWS
4	Oracle NetSuite ERP	75%	77 REVIEWS
5	BST10	75%	29 REVIEWS
6	FinancialForce ERP Cloud	73%	32 REVIEWS
7	IFS Enterprise Resource Planning	71%	49 REVIEWS
8	Sage X3	71%	70 REVIEWS
9	Infor M3	70%	22 REVIEWS
10	Unit4 ERP	69%	56 REVIEWS
11	Deltek Costpoint	68%	29 REVIEWS
12	SAP Business ByDesign	66%	31 REVIEWS
13	Epicor Kinetic	64%	53 REVIEWS
14	Deltek Vantagepoint	63%	54 REVIEWS
	CATEGORY AVERAGE	72%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	86%	18 REVIEWS
--	Odoo	86%	18 REVIEWS
--	Deltek Maconomy	67%	18 REVIEWS
--	Aptean ERP	82%	16 REVIEWS
--	Tyler Technologies Munis ERP	79%	16 REVIEWS
--	Infor LN	71%	16 REVIEWS
--	Infor SyteLine	72%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	56%
Highly Satisfies	35%
Almost Satisfies	8%
Disappoints	1%

86% Ease of Implementation

2	Sage Intacct	82%	34 REVIEWS
3	SAP Business One	77%	28 REVIEWS
4	Sage X3	75%	70 REVIEWS
5	FinancialForce ERP Cloud	75%	32 REVIEWS
6	BST10	75%	29 REVIEWS
7	Oracle NetSuite ERP	75%	77 REVIEWS
8	IFS Enterprise Resource Planning	74%	49 REVIEWS
9	Deltek Vantagepoint	74%	54 REVIEWS
10	SAP Business ByDesign	73%	31 REVIEWS
11	Unit4 ERP	72%	56 REVIEWS
12	Deltek Costpoint	72%	29 REVIEWS
13	Epicor Kinetic	70%	53 REVIEWS
14	Infor M3	60%	22 REVIEWS
	CATEGORY AVERAGE	74%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	80%	18 REVIEWS
--	Rootstock Cloud ERP	78%	18 REVIEWS
--	Deltek Maconomy	59%	18 REVIEWS
--	Aptean ERP	89%	16 REVIEWS
--	Tyler Technologies Munis ERP	79%	16 REVIEWS
--	Infor LN	75%	16 REVIEWS
--	Infor SyteLine	69%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCOUNTING AND FINANCIAL MANAGEMENT	ANALYTICS AND REPORTING	BI AND PERFORMANCE MANAGEMENT	INDUSTRY SPECIFIC CAPABILITIES	PROCUREMENT MANAGEMENT
Acumatica Cloud ERP	85%	86%	85%	85%	83%	87%
SAP Business One	83%	86%	85%	84%	79%	82%
Sage Intacct	83%	83%	82%	81%	84%	83%
Infor M3	78%	86%	81%	69%	81%	73%
Oracle NetSuite ERP	78%	78%	76%	74%	82%	77%
FinancialForce ERP Cloud	77%	81%	77%	75%	76%	76%
Sage X3	77%	81%	76%	72%	78%	76%
Deltek Vantagepoint	73%	75%	72%	70%	74%	73%
Unit4 ERP	73%	79%	73%	69%	71%	71%
Epicor Kinetic	72%	77%	64%	--	73%	--
CATEGORY AVERAGE	75%	80%	75%	73%	76%	74%

SoftwareReviews POWERED BY INFO~TECH RESEARCH GROUP

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCOUNTING AND FINANCIAL MANAGEMENT	ANALYTICS AND REPORTING	BI AND PERFORMANCE MANAGEMENT	INDUSTRY SPECIFIC CAPABILITIES	PROCUREMENT MANAGEMENT
IFS Enterprise Resource Planning	71%	68%	72%	73%	72%	71%
BST10	70%	80%	67%	66%	79%	56%
SAP Business ByDesign	68%	77%	71%	63%	58%	73%
Deltek Costpoint	67%	76%	65%	67%	66%	60%
CATEGORY AVERAGE	75%	80%	75%	73%	76%	74%

PRODUCTS WITH INSUFFICIENT DATA						
Odoo	81%	81%	78%	78%	83%	84%
Rootstock Cloud ERP	80%	81%	84%	81%	80%	74%
Deltek Maconomy	72%	67%	73%	71%	72%	76%
Infor LN	76%	70%	79%	71%	79%	83%
Tyler Technologies Munis ERP	82%	85%	82%	76%	83%	87%
Aptean ERP	84%	90%	86%	85%	81%	80%

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCOUNTING AND FINANCIAL MANAGEMENT	ANALYTICS AND REPORTING	BI AND PERFORMANCE MANAGEMENT	INDUSTRY SPECIFIC CAPABILITIES	PROCUREMENT MANAGEMENT
CATEGORY AVERAGE	**75%**	**80%**	**75%**	**73%**	**76%**	**74%**
PRODUCTS WITH INSUFFICIENT DATA						
Infor SyteLine	**79%**	**84%**	**69%**	**77%**	**77%**	**90%**
Unanet AE	**76%**	**75%**	**75%**	**74%**	**81%**	**78%**

SoftwareReviews POWERED BY INFO~TECH RESEARCH GROUP

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT
Acumatica Cloud ERP	85%	86%	83%	85%	85%	84%	88%
SAP Business One	83%	80%	83%	82%	85%	83%	89%
Sage Intacct	83%	79%	--	--	82%	--	88%
Infor M3	78%	62%	67%	66%	65%	68%	83%
Oracle NetSuite ERP	78%	75%	77%	77%	75%	80%	80%
FinancialForce ERP Cloud	77%	79%	84%	80%	81%	79%	79%
Sage X3	77%	73%	71%	75%	80%	78%	83%
Deltek Vantagepoint	73%	--	--	--	--	--	--
Unit4 ERP	73%	--	--	--	--	--	--
Epicor Kinetic	72%	--	--	--	--	--	--
CATEGORY AVERAGE	75%	75%	76%	75%	77%	77%	81%

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT
IFS Enterprise Resource Planning	71%	82%	69%	73%	74%	74%	72%
BST10	70%	--	--	--	78%	--	--
SAP Business ByDesign	68%	68%	78%	62%	79%	70%	76%
Deltek Costpoint	67%	65%	76%	72%	69%	75%	72%
CATEGORY AVERAGE	75%	75%	76%	75%	77%	77%	81%

PRODUCTS WITH INSUFFICIENT DATA							
Odoo	81%	78%	82%	81%	77%	79%	78%
Rootstock Cloud ERP	80%	78%	78%	82%	85%	78%	76%
Deltek Maconomy	72%	78%	63%	74%	77%	78%	73%
Infor LN	76%	72%	71%	72%	64%	78%	78%
Tyler Technologies Munis ERP	82%	--	84%	73%	83%	86%	92%
Aptean ERP	84%	79%	84%	89%	87%	84%	79%

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT
CATEGORY AVERAGE	**75%**	**75%**	**76%**	**75%**	**77%**	**77%**	**81%**
PRODUCTS WITH INSUFFICIENT DATA							
Infor SyteLine	**79%**	**76%**	**62%**	**77%**	**84%**	**77%**	**83%**
Unanet AE	**76%**	**87%**	**81%**	**71%**	**78%**	**78%**	**77%**

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Enterprise Resource Planning - Midmarket software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Accounting and Financial Management	Includes accounting and finance functions such as general ledger, accounts payable, and accounts receivable.
Analytics and Reporting	Includes historical & real-time dashboard visualizations, detailed & summary reporting and easy data extraction for data analysis.

Standard Features

Customer Relationship Management	Includes sales order management functions such as quotes, contract, marketing, and automation.
Governance Risk and Compliance	Includes governance, risk management, compliance, security management, controls and audit.
Human Capital Management	Includes employee management functions such as recruiting, payroll, development and performance management.
BI and Performance Management	Includes all aspects of reporting and BI analytics, as well as planning and optimization.
Industry Specific Capabilities	Includes all unmentioned industry specific modules and capabilities related to the primary industry of your company.
Procurement Management	Includes purchasing and procurement management, as well as supplier management and optimization.
Job and Project Management	Includes all aspects of project planning management, costing and billing, resource management and controls, and product data management.
Service Management	Includes all aspects of service management, service orders, requests, field service and contracts.
Supply Chain Management	Includes all aspects of logistics, distribution, and inventory management, as well as warehouse and shipping, order promising, and asset management.

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Accounting and Financial Management

Mandatory Feature

Includes accounting and finance functions such as general ledger, accounts payable, and accounts receivable.

SAP Business One

SAP BUSINESS ONE
TOP PRODUCT

Delights	53%
Highly Satisfies	39%
Almost Satisfies	9%
Disappoints	--

86% Accounting and Financial Management

2	Infor M3	86%	22 REVIEWS
3	Acumatica Cloud ERP	86%	82 REVIEWS
4	Sage Intacct	83%	34 REVIEWS
5	Sage X3	81%	70 REVIEWS
6	FinancialForce ERP Cloud	81%	32 REVIEWS
7	BST10	80%	29 REVIEWS
8	Unit4 ERP	79%	56 REVIEWS
9	Oracle NetSuite ERP	78%	77 REVIEWS
10	Epicor Kinetic	77%	53 REVIEWS
11	SAP Business ByDesign	77%	31 REVIEWS
12	Deltek Costpoint	76%	29 REVIEWS
13	Deltek Vantagepoint	75%	54 REVIEWS
14	IFS Enterprise Resource Planning	68%	49 REVIEWS
	CATEGORY AVERAGE	80%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	81%	18 REVIEWS
--	Odoo	81%	18 REVIEWS
--	Deltek Maconomy	67%	18 REVIEWS
--	Aptean ERP	90%	16 REVIEWS
--	Tyler Technologies Munis ERP	85%	16 REVIEWS
--	Infor LN	70%	16 REVIEWS
--	Infor SyteLine	84%	12 REVIEWS
--	Unanet AE	75%	5 REVIEWS

SoftwareReviews | POWERED BY INFO~TECH RESEARCH GROUP

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Analytics and Reporting

Mandatory Feature

Includes historical & real-time dashboard visualizations, detailed & summary reporting and easy data extraction for data analysis.

SAP Business One
SAP BUSINESS ONE
TOP PRODUCT

Delights	50%
Highly Satisfies	43%
Almost Satisfies	8%
Disappoints	--

85% Analytics and Reporting

2	Acumatica Cloud ERP	85%	82 REVIEWS
3	Sage Intacct	82%	34 REVIEWS
4	Infor M3	81%	22 REVIEWS
5	FinancialForce ERP Cloud	77%	32 REVIEWS
6	Oracle NetSuite ERP	76%	77 REVIEWS
7	Sage X3	76%	70 REVIEWS
8	Unit4 ERP	73%	56 REVIEWS
9	IFS Enterprise Resource Planning	72%	49 REVIEWS
10	Deltek Vantagepoint	72%	54 REVIEWS
11	SAP Business ByDesign	71%	31 REVIEWS
12	BST10	67%	29 REVIEWS
13	Deltek Costpoint	65%	29 REVIEWS
14	Epicor Kinetic	64%	53 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	84%	18 REVIEWS
--	Odoo	78%	18 REVIEWS
--	Deltek Maconomy	73%	18 REVIEWS
--	Aptean ERP	86%	16 REVIEWS
--	Tyler Technologies Munis ERP	82%	16 REVIEWS
--	Infor LN	79%	16 REVIEWS
--	Infor SyteLine	69%	12 REVIEWS
--	Unanet AE	75%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

BI and Performance Management

Mandatory Feature

Includes all aspects of reporting and BI analytics, as well as planning and optimization.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	53%
Highly Satisfies	34%
Almost Satisfies	13%
Disappoints	--

85% BI and Performance Management

2	SAP Business One	84%	28 REVIEWS
3	Sage Intacct	81%	34 REVIEWS
4	FinancialForce ERP Cloud	75%	32 REVIEWS
5	Oracle NetSuite ERP	74%	77 REVIEWS
6	IFS Enterprise Resource Planning	73%	49 REVIEWS
7	Sage X3	72%	70 REVIEWS
8	Deltek Vantagepoint	70%	54 REVIEWS
9	Unit4 ERP	69%	56 REVIEWS
10	Infor M3	69%	22 REVIEWS
11	Deltek Costpoint	67%	29 REVIEWS
12	BST10	66%	29 REVIEWS
13	SAP Business ByDesign	63%	31 REVIEWS
	CATEGORY AVERAGE	73%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	81%	18 REVIEWS
--	Odoo	78%	18 REVIEWS
--	Deltek Maconomy	71%	18 REVIEWS
--	Aptean ERP	85%	16 REVIEWS
--	Tyler Technologies Munis ERP	76%	16 REVIEWS
--	Infor LN	71%	16 REVIEWS
--	Infor SyteLine	77%	12 REVIEWS
--	Unanet AE	74%	5 REVIEWS

SoftwareReviews | POWERED BY INFO~TECH RESEARCH GROUP

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Industry Specific Capabilities

Mandatory Feature

Includes all unmentioned industry specific modules and capabilities related to the primary industry of your company.

SAGE INTACCT
TOP PRODUCT

Delights	44%
Highly Satisfies	50%
Almost Satisfies	6%
Disappoints	--

84% Industry Specific Capabilities

2	Acumatica Cloud ERP	83%	82 REVIEWS
3	Oracle NetSuite ERP	82%	77 REVIEWS
4	Infor M3	81%	22 REVIEWS
5	BST10	79%	29 REVIEWS
6	SAP Business One	79%	28 REVIEWS
7	Sage X3	78%	70 REVIEWS
8	FinancialForce ERP Cloud	76%	32 REVIEWS
9	Deltek Vantagepoint	74%	54 REVIEWS
10	Epicor Kinetic	73%	53 REVIEWS
11	IFS Enterprise Resource Planning	72%	49 REVIEWS
12	Unit4 ERP	71%	56 REVIEWS
13	Deltek Costpoint	66%	29 REVIEWS
14	SAP Business ByDesign	58%	31 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	83%	18 REVIEWS
--	Rootstock Cloud ERP	80%	18 REVIEWS
--	Deltek Maconomy	72%	18 REVIEWS
--	Tyler Technologies Munis ERP	83%	16 REVIEWS
--	Aptean ERP	81%	16 REVIEWS
--	Infor LN	79%	16 REVIEWS
--	Infor SyteLine	77%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Procurement Management

Mandatory Feature

Includes purchasing and procurement management, as well as supplier management and optimization.

Acumatica
The Cloud ERP

ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	58%
Highly Satisfies	31%
Almost Satisfies	11%
Disappoints	--

87% Procurement Management

2	Sage Intacct	83%	34 REVIEWS
3	SAP Business One	82%	28 REVIEWS
4	Oracle NetSuite ERP	77%	77 REVIEWS
5	Sage X3	76%	70 REVIEWS
6	FinancialForce ERP Cloud	76%	32 REVIEWS
7	Deltek Vantagepoint	73%	54 REVIEWS
8	Infor M3	73%	22 REVIEWS
9	SAP Business ByDesign	73%	31 REVIEWS
10	IFS Enterprise Resource Planning	71%	49 REVIEWS
11	Unit4 ERP	71%	56 REVIEWS
12	Deltek Costpoint	60%	29 REVIEWS
13	BST10	56%	29 REVIEWS
	CATEGORY AVERAGE	74%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	84%	18 REVIEWS
--	Deltek Maconomy	76%	18 REVIEWS
--	Rootstock Cloud ERP	74%	18 REVIEWS
--	Tyler Technologies Munis ERP	87%	16 REVIEWS
--	Infor LN	83%	16 REVIEWS
--	Aptean ERP	80%	16 REVIEWS
--	Infor SyteLine	90%	12 REVIEWS
--	Unanet AE	78%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Customer Relationship Management

Standard Feature

Includes sales order management functions such as quotes, contract, marketing, and automation.

Acumatica
The Cloud ERP
ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	51%
Highly Satisfies	40%
Almost Satisfies	8%
Disappoints	--

86% Customer Relationship Management

2	IFS Enterprise Resource Planning	82%	49 REVIEWS
3	SAP Business One	80%	28 REVIEWS
4	Sage Intacct	79%	34 REVIEWS
5	FinancialForce ERP Cloud	79%	32 REVIEWS
6	Oracle NetSuite ERP	75%	77 REVIEWS
7	Sage X3	73%	70 REVIEWS
8	SAP Business ByDesign	68%	31 REVIEWS
9	Deltek Costpoint	65%	29 REVIEWS
10	Infor M3	62%	22 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	78%	18 REVIEWS
--	Deltek Maconomy	78%	18 REVIEWS
--	Odoo	78%	18 REVIEWS
--	Aptean ERP	79%	16 REVIEWS
--	Infor LN	72%	16 REVIEWS
--	Infor SyteLine	76%	12 REVIEWS
--	Unanet AE	87%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Governance Risk and Compliance

Standard Feature

Includes governance, risk management, compliance, security management, controls and audit.

FINANCIALFORCE

FINANCIALFORCE ERP CLOUD
TOP PRODUCT

Delights	51%
Highly Satisfies	35%
Almost Satisfies	15%
Disappoints	--

84% Governance Risk and Compliance

2	Acumatica Cloud ERP	83%	82 REVIEWS
3	SAP Business One	83%	28 REVIEWS
4	SAP Business ByDesign	78%	31 REVIEWS
5	Oracle NetSuite ERP	77%	77 REVIEWS
6	Deltek Costpoint	76%	29 REVIEWS
7	Sage X3	71%	70 REVIEWS
8	IFS Enterprise Resource Planning	69%	49 REVIEWS
9	Infor M3	67%	22 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	82%	18 REVIEWS
--	Rootstock Cloud ERP	78%	18 REVIEWS
--	Deltek Maconomy	63%	18 REVIEWS
--	Tyler Technologies Munis ERP	84%	16 REVIEWS
--	Aptean ERP	84%	16 REVIEWS
--	Infor LN	71%	16 REVIEWS
--	Infor SyteLine	62%	12 REVIEWS
--	Unanet AE	81%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Human Capital Management

Standard Feature

Includes employee management functions such as recruiting, payroll, development and performance management.

Acumatica
The Cloud ERP
ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	59%
Highly Satisfies	23%
Almost Satisfies	17%
Disappoints	0%

85% Human Capital Management

2	SAP Business One	82%	28 REVIEWS
3	FinancialForce ERP Cloud	80%	32 REVIEWS
4	Oracle NetSuite ERP	77%	77 REVIEWS
5	Sage X3	75%	70 REVIEWS
6	IFS Enterprise Resource Planning	73%	49 REVIEWS
7	Deltek Costpoint	72%	29 REVIEWS
8	Infor M3	66%	22 REVIEWS
9	SAP Business ByDesign	62%	31 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	82%	18 REVIEWS
--	Odoo	81%	18 REVIEWS
--	Deltek Maconomy	74%	18 REVIEWS
--	Aptean ERP	89%	16 REVIEWS
--	Tyler Technologies Munis ERP	73%	16 REVIEWS
--	Infor LN	72%	16 REVIEWS
--	Infor SyteLine	77%	12 REVIEWS
--	Unanet AE	71%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Job and Project Management

Standard Feature

Includes all aspects of project planning management, costing and billing, resource management and controls, and product data management.

SAP BUSINESS ONE
TOP PRODUCT

Delights	56%
Highly Satisfies	29%
Almost Satisfies	15%
Disappoints	--

85% Job and Project Management

2	Acumatica Cloud ERP	85%	82 REVIEWS
3	Sage Intacct	82%	34 REVIEWS
4	FinancialForce ERP Cloud	81%	32 REVIEWS
5	Sage X3	80%	70 REVIEWS
6	SAP Business ByDesign	79%	31 REVIEWS
7	BST10	78%	29 REVIEWS
8	Oracle NetSuite ERP	75%	77 REVIEWS
9	IFS Enterprise Resource Planning	74%	49 REVIEWS
10	Deltek Costpoint	69%	29 REVIEWS
11	Infor M3	65%	22 REVIEWS
	CATEGORY AVERAGE	77%	

PRODUCTS WITH INSUFFICIENT DATA

--	Rootstock Cloud ERP	85%	18 REVIEWS
--	Odoo	77%	18 REVIEWS
--	Deltek Maconomy	77%	18 REVIEWS
--	Aptean ERP	87%	16 REVIEWS
--	Tyler Technologies Munis ERP	83%	16 REVIEWS
--	Infor LN	64%	16 REVIEWS
--	Infor SyteLine	84%	12 REVIEWS
--	Unanet AE	78%	5 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Service Management

Standard Feature

Includes all aspects of service management, service orders, requests, field service and contracts.

Acumatica
The Cloud ERP
ACUMATICA CLOUD ERP
TOP PRODUCT

Delights	58%
Highly Satisfies	22%
Almost Satisfies	19%
Disappoints	1%

84% Service Management

2	SAP Business One	83%	28 REVIEWS
3	Oracle NetSuite ERP	80%	77 REVIEWS
4	FinancialForce ERP Cloud	79%	32 REVIEWS
5	Sage X3	78%	70 REVIEWS
6	Deltek Costpoint	75%	29 REVIEWS
7	IFS Enterprise Resource Planning	74%	49 REVIEWS
8	SAP Business ByDesign	70%	31 REVIEWS
9	Infor M3	68%	22 REVIEWS
	CATEGORY AVERAGE	77%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	79%	18 REVIEWS
--	Rootstock Cloud ERP	78%	18 REVIEWS
--	Deltek Maconomy	78%	18 REVIEWS
--	Tyler Technologies Munis ERP	86%	16 REVIEWS
--	Aptean ERP	84%	16 REVIEWS
--	Infor LN	78%	16 REVIEWS
--	Infor SyteLine	77%	12 REVIEWS
--	Unanet AE	78%	5 REVIEWS

SoftwareReviews

POWERED BY INFO~TECH RESEARCH GROUP

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Supply Chain Management

Standard Feature

Includes all aspects of logistics, distribution, and inventory management, as well as warehouse and shipping, order promising, and asset management.

SAP BUSINESS ONE
TOP PRODUCT

Delights	58%
Highly Satisfies	39%
Almost Satisfies	2%
Disappoints	--

89% Supply Chain Management

2	Sage Intacct	88%	34 REVIEWS
3	Acumatica Cloud ERP	88%	82 REVIEWS
4	Infor M3	83%	22 REVIEWS
5	Sage X3	83%	70 REVIEWS
6	Oracle NetSuite ERP	80%	77 REVIEWS
7	FinancialForce ERP Cloud	79%	32 REVIEWS
8	SAP Business ByDesign	76%	31 REVIEWS
9	Deltek Costpoint	72%	29 REVIEWS
10	IFS Enterprise Resource Planning	72%	49 REVIEWS
	CATEGORY AVERAGE	81%	

PRODUCTS WITH INSUFFICIENT DATA

--	Odoo	78%	18 REVIEWS
--	Rootstock Cloud ERP	76%	18 REVIEWS
--	Deltek Maconomy	73%	18 REVIEWS
--	Tyler Technologies Munis ERP	92%	16 REVIEWS
--	Aptean ERP	79%	16 REVIEWS
--	Infor LN	78%	16 REVIEWS
--	Infor SyteLine	83%	12 REVIEWS
--	Unanet AE	77%	5 REVIEWS